# **Chris Duxbury**

# **Product Designer**



cdux.design



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## **Experience**

#### **Product Designer**

iContribute | December, 2020 - Present

Led the design process for a product team of 11, for a new web application requested by iContribute stakeholders

Defined and designed key MVP deliverables including dashboard, profile, main user flow screens, and design system

#### Customer Experience Researcher Intern

The TJX Companies | May, 2019 - August, 2019

Performed quantitative analysis on customer and product trends Provide data analysis, research, and recommendations on inbound and outbound flow, sales forecasting, ad hoc, consumer trends

#### **End User Expereince Support Intern**

The TJX Companies | May, 2018 - August, 2018

Provided user support and incident management to 1500 home office employees

Interviewed employees, and redesigned incident reporting process

### Freelance Product Designer

WITM, Connect IT & More | September, 2017 - Present

Research, Design and Develop various client, organization, event, and personal websites and graphics

#### Education

#### **Ryerson University**

Business Technology Management | Sept, 2017 - 2021

#### **Munich University**

User Experience & Design Thinking Program | Class of 2020

#### Google

User Experience Design Certificate | March 2021 - Present

#### Skills

Design Sprint Workshop, Sketching & Wireframes, Interaction Design, Information Architecture. Design Systems, User Research. Usability Testing, Agile Development

#### Tools

Figma, Adobe XD, Sketch, InVision, Illustrator, Photoshop, After Effects

#### **Achievements**

Ryerson UX Co-Founder Keynote Speaker, Notre Dame STEM Conference Lean Six Sigma Project Management, Certificate

#### **Portfolio**

**Recent Project** cdux.design/icontribute

